

Performance: With the widespread Work from Home environment across the world. Zoom, like others, has seen a large increase in internet bandwidth and server resource consumption. To combat the increased volume, safety measures have been put in place such as video quality being reduced when meeting with 3 or more participants. Small changes such as these will help to best use resources effectively and allow our meetings to continue to take place. In most cases, meetings should go on without interruption, If you experience issues with quality while on the call, it may be best to try and turn off your video (if not needed) to preserve the bandwidth.

1. Security: Unfortunately, as the news reports stated and as one of our users mentioned there are individuals out there trying to interrupt company meetings. From what we have seen so far these have been random incidents where someone is able to guess the meeting ID and join the meeting. Given the nature of our business and with more communication taking place on Zoom, we are looking to take additional steps to secure our meetings.

a. Password Requirement: Effective tomorrow evening, we will be changing our organizational Zoom settings to require a password for all new meetings. This shouldn't have an effect on existing meetings, but if you have a recurrence that you have setup, we would recommend updating it to require a password. If you click on the zoom link to join a meeting, you shouldn't notice much change as the password is encrypted and included in the join meeting link. By securing our Zoom meetings with passwords we will help to eliminate the possibility of unauthorized access to our Zoom meetings.

b. Coming Soon: We will be rolling out Single Sign On (SSO) for Zoom. This won't change anything about your Zoom account or meetings, it will just change the way you logon to Zoom. Instead of logging on with Zoom credentials you would logon with your Bright credentials via Microsoft Azure. It's just another means of ensuring our systems at Bright remain secure.