

AHIP Online Medicare Training Course User Guide

This guide will help you to navigate the online system. You may print this document and use it to assist you in the process.

The screenshot shows the landing page for the AHIP Medicare Fraud, Waste and Abuse training course. The header includes the AHIP logo and the text "Medicare + Fraud, Waste and Abuse". On the right, it says "English" and "You are not logged in. (Log in)". A navigation menu on the left lists "Quick Links" (User Guide, AHIP Insurance Education, AHIP Conferences, AHIP Home) and "Contact Us" (For Technical Support: Phone: 866.234.6909, Email: Support@AHIPInsuranceEducation.org). The main content area is titled "Marketing Medicare Advantage + Fraud, Waste and Abuse" and includes a sub-header "Introducing a new way of learning that saves you valuable hours you need to grow your business." Below this, it states "Now there's one single source for both Medicare and Fraud, Waste and Abuse (FWA) training. Our comprehensive online program gives you the background to make informed decisions on Medicare including plan options, marketing, enrollment requirements, and FWA guidelines." A section titled "What You'll Learn" is divided into two columns: "Medicare" and "Fraud, Waste & Abuse (FWA)". The "Medicare" column lists topics like Medicare fee-for-service eligibility, Medicare Advantage and Part D prescription drug plans, and marketing/enrollment requirements. The "FWA" column lists topics like identifying FWA, industry efforts in detecting fraud, legal tools to combat FWA, and reporting FWA. At the bottom, there are two forms: "User Login" and "Registration". The "Registration" form has a "First time visitor?" checkbox and a "Create a New Account" button, which is circled in purple. A dashed purple box on the right contains the text: "Step 1: Register. First Time Visitors to the training site should click the 'Create a New Account' button." A purple arrow points from this box to the "Create a New Account" button.

The screenshot shows the registration form, "Step 1 of 3". The form is titled "Confidential Information" and asks the user to "Please fill out the following required fields." There are three input fields, each with a red asterisk (*) indicating it is required: "Last name" (with a tooltip "Enter last name on the account"), "DOB" (with a tooltip "Enter date of birth (mm/dd/yyyy)"), and "Last 4 Digits of SSN" (with a tooltip "Enter last 4 digits of social security number"). A "Submit" button is located below the fields. A dashed purple box on the right contains the text: "Step 1: Register. Complete all of the required sections highlighted with an asterisk (*). The information you provide will be kept confidential." A purple arrow points from this box to the asterisks on the form fields. At the bottom left of the form, it says "There are required fields in this form marked *".

AHIP Medicare Fraud, Waste and Abuse English You are not logged in. (Log in)

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National Producer Number
 Please provide your National Producer Number (NPN) if you have one. Your NPN will serve as your username.

NPN

[Click here to look up NPN on NIPR website.](#)

Confirm NPN

Verify NPN

Step 1: Register

You will see your NPN# displayed in the NPN field. Select Continue to go to the next page.

AHIP Medicare Fraud, Waste and Abuse English You are not logged in. (Log in)

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National Producer Number
 Please provide your National Producer Number (NPN) if you have one. Your NPN will serve as your username.

NPN

[Click here to look up NPN on NIPR website.](#)

Confirm NPN

Verify NPN

Step 1: Register

You will see red exclamation points, if the Confidential Information is entered incorrectly or you do not have an NPN#

AHIP Medicare Fraud, Waste and Abuse English You are not logged in. (Log in)

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CE CREDITS DISCLAIMER
 For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says "Yes, take the exam with CE". In addition to selecting this button, you must also pay for your CE credits after successfully completing your final exam. Students who do not select this button nor pay for credits will be deemed for

National Producer Number
 Please provide your National Producer Number (NPN) if you have one. Your NPN will serve as your username.

NPN

[Click here to look up NPN on NIPR website.](#)

Confirm NPN

Verify NPN

Password
 Provide a password to access the system. The password must have at least 12 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s)

Password

[Click to enter text](#)

Enter Password

Confirm password

[Click to enter text](#)

Verify Password

Email address
 Please provide an email address. This email address will be used for password recovery, system notifications, and as your username should you not have an assigned National Producer Number.

Email address

[Click to enter text](#)

Enter email address

Confirm email address

[Click to enter text](#)

Verify email address

Mailing Address
 Provide the mailing address you can be reached at

Address 1

Address 2

Step 1: Register

Complete all of the required sections highlighted with a red exclamation point. If you do not remember your NPN, click the link to look up your NPN on the NIPR website.



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DISCLAIMER**

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Email address

Please provide an email address. This email address will be used for password recovery, system notifications, and as your username should you not have an assigned National Producer Number.

Email address - Required
Enter email address

Confirm email address - Required
Verify email address

Mailing Address

Provide the mailing address you can be reached at.

Address 1

Address 2

City

State / Territory

Zip code Enter your five digit zip code

Country

End User License Agreement

- I agree to the Privacy Statement
- I agree to the Legal Terms of Service

Step 1: Register

Review all of the information provided then click the "Register" button.



[Medicare Course Home](#) [Transcript](#)

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Step 3 of 3

Your account has been created.

Please note your username below. You will need this information for future logins to the site.

Username: 19741978

Step 1: Register

Your account has been created. Please note your username for future login in sessions.

Click the "Continue" button to enroll in the training

You are currently active in the XYZ Health site license. To proceed, click the Continue button; if not, click the Logout button to exit.

Continue

Log out

Step 2: Logging in

Click continue to proceed

The screenshot shows the AHIP Medicare website interface. At the top, there is a navigation bar with the AHIP logo, the text 'Medicare Fraud, Waste and Abuse', and buttons for 'Medicare Course Home' and 'Transcript'. On the right side, there is a user profile for 'John John' with a language dropdown set to 'English'. Below the navigation bar, the main content area is divided into several sections: 'Instructions', 'My Certifications', and 'CE Credits'. The 'Instructions' section contains text about the online format and the final exam. The 'My Certifications' section contains text about the training certificate. The 'CE Credits' section contains text about the final exam and CE credits. On the right side, there is a 'Shopping Cart' section showing the '2021 AHIP Medicare Training (Initial)' for \$175.00. Below the shopping cart, there is a 'Go to Checkout' button. At the bottom of the page, there is a footer with the AHIP logo, the text 'Medicare Fraud, Waste and Abuse', and buttons for 'Medicare Course Home' and 'Transcript'. There is also a language dropdown menu in the footer, currently set to 'English (United States) (en_us)', with options for 'Español - Internacional (es)' and 'Español - Internacional (es)'. A 'Become a supplemental health insurance expert' banner is also visible.

Step 2: Optional

If you have a promo code, enter it in the field

Step 2: Payment

Click, Go to checkout, to pay and enroll in the training.

This screenshot is a close-up of the language selection dropdown menu in the footer of the AHIP Medicare website. The dropdown menu is open, showing three options: 'English (United States) (en_us)', 'Español - Internacional (es)', and 'Español - Internacional (es)'. The 'Español - Internacional (es)' option is currently selected. The background of the page is partially visible, showing the AHIP logo and the text 'Medicare Fraud, Waste and Abuse'.

Step 2: Language

To switch language, "select from drop down menu in upper right hand corner"

Billing Information

Copy profile information


First Name * 

Last Name *


Company


Street Address *

City *

State/Province * 

Zip/Postal Code *

Country * 

Phone Number * 

Step 2: Payment

Complete all of the required sections highlighted with an asterisk (*).

Review all of the information provided, and then click the "Continue" button to proceed.


Payment Information

Credit Card (Payflow Link)

Continue




Payment Information

Credit Card (Payflow Link)

 Please do not refresh the page until you complete payment.

› Pay with credit or debit card

Card number

Expiration date mm / yy

CSC [What is this ?](#)

Pay Now

Step 2: Payment

Enter in your credit card details and click on the "Pay Now" tab to complete your purchase

Order #000000932

[Receipt](#)

Order Processing Complete

Your order has been processed successfully. Click on the [Go to my courses](#) button below to access your training.

Items Ordered

| Product Name | Price | Qty | Subtotal |
|---------------------------------------|----------|--------------------|-----------------|
| 2021 AHIP Medicare Training (Initial) | \$175.00 | Ordered: 1 | \$175.00 |
| | | Subtotal | \$175.00 |
| | | Promo Code | \$0.00 |
| | | Grand Total | \$175.00 |

Step 2: Payment

After you submit your credit card information or promo code, a screen will appear showing that your order has been

[Go to my courses](#)

Order #000000936

[Receipt](#)

Order Processing Complete

Your order has been processed successfully. Click on the [Go to my courses](#) button below to access your training.

Items Ordered

| Product Name | Price | Qty | Subtotal |
|---------------------------------------|----------|--------------------|---------------|
| 2021 AHIP Medicare Training (Initial) | \$175.00 | Ordered: 1 | \$0.00 |
| | | Subtotal | \$175.00 |
| | | Promo Code | -\$175.00 |
| | | Grand Total | \$0.00 |

[Go to my courses](#)

English Joe John

[Medicare Course Home](#) [Transcript](#)

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This online format allows you to study at your own pace by viewing learning modules made up of content slides interspersed with review questions.
 Each module culminates with a practice review, which is designed to reinforce learning and prepare you for the Final Exam.

Instructions
 The AHIP Medicare Training Certification is capable of being shared amongst numerous health plans. Please be sure to contact your intended health plan to determine the most appropriate method of transmitting your results.
 Certain health plans may also have additional requirements or limitations in place, as such we strongly recommend talking to your health plans prior to proceeding with your training.

My Certifications

[2021 AHIP Medicare Training \(Initial\)](#) 0%

Useful Tip
 To update your personal details, click on the "Profile" link.

Useful Tip
 User Guide-step by step instructions on training

Shopping Cart
 There are no items currently available for you to purchase.

English Joe John

[Medicare Course Home](#) [Transcript](#)

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My Certifications

[2021 AHIP Medicare Training \(Initial\)](#) 0%

Step 3: Begin the course
 To access the course material, please click on one of the links for the various Parts.

English Joe John

[Medicare Course Home](#) [Transcript](#)

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Next >

You Will Learn
Module 1: Overview
 You will learn about the following in this module:

- Be able to explain that Medicare is a Federal health insurance program for individuals who are aged and disabled
- Gain an understanding of the different ways that beneficiaries can choose to receive their Medicare coverage including Original Medicare and Medicare Advantage
- List the various parts of Medicare and the benefits provided under them
- Explain Original Medicare and the benefits provided under Medicare Part A (hospital insurance) and Part B (outpatient services)
- Understand who is eligible for Original Medicare
- Be able to explain who qualifies for Part A coverage without having to pay a premium as well as the premiums entailed for Part B coverage
- Understand the penalties for late enrollment in Medicare Part B
- Gain knowledge about Medicare Parts A and B benefits and cost-sharing
- Have a basic understanding of Medicare Part D prescription drug coverage and how it can be coupled with Original Medicare (Part A and Part B)
- Review Original Medicare beneficiary protections
- Gain an understanding of Medicare Supplement Insurance (Medigap) and its role in filling in the gaps in Original Medicare
- Be able to explain the various Medigap plans available to Original Medicare beneficiaries
- Learn about the changes in Medigap for those who became eligible after December 31, 2019, as well as the benefits still available for all enrollees
- Explore the role of Medicare for those still working beyond traditional retirement age

Last modified: Sunday, February 7, 2021, 4:00 PM

MENU

- Module 1: Overview Medicare Program Basics
 - Overview: Medicare Program Basics
 - Navigation Instructions
 - Terms and Conditions
- LEARNING OBJECTIVES
- Training Roadmap: Part 1
- Medicare Basics
- Overview of Medicare Parts A, B, C, D
- Overview of Medicare - Part E
- Overview of Different Ways to Get Medicare
- Different Ways to Get Medicare — Brief Overview
- Original Medicare
- Eligibility for Part A and Part B

Module 1-Program Basics_PY21_R



Step 3: Begin the course

To navigate through the training, click on the "Next" and "Previous" arrows.

Please note you must view 100% of the training material (inclusive of attempting all quizzes) in a part in order to receive completion status.

< PREV NEXT >

Medicare Training

FWA

Certificate



Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits



Module 2 - Medicare Health Plans



Module 3: Medicare Part D: Prescription Drug Coverage



Module 4 - Marketing Medicare Advantage and Part D Plans



Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans

2021 - Final Exam

Restricted Not available unless:

- The activity **Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits** is marked complete
- The activity **Module 2 - Medicare Health Plans** is marked complete
- The activity **Module 3: Medicare Part D: Prescription Drug Coverage** is marked complete
- The activity **Module 4 - Marketing Medicare Advantage and Part D Plans** is marked complete
- The activity **Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans** is marked complete

Course Symbol Key

- Available (Not Started)
- In Progress
- Complete (Passed)
- Complete (Failed)

Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits

Module 2 - Medicare Health Plans

Module 3: Medicare Part D: Prescription Drug Coverage

Module 4 - Marketing Medicare Advantage and Part D Plans

Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans

2021 - Final Exam

Step 4a: Final Exam

Once you have green checkmarks next to all required parts, you will be able to take the Final Exam. To access the exam, click on the "Final Exam" link.

This AHIP training program qualifies for CE credits in most states (additional fees apply). If you wish to apply for CE credit you must apply before taking the final exam.

Yes, I want to apply for CE credits.

No, take me to the final exam.

Step 4b: Final Exam

To apply for CE credits, click on the "Yes, I want to apply for CE credits" button.

Otherwise, click the "No, take me to the final exam" button to proceed and [skip to Step 4j](#) of these instructions.

Credit selection

Step 1 of 6: Choose your Resident State

States that require a monitoring affidavit are marked with a *.

- | | | |
|---|---|---|
| <input type="checkbox"/> Alabama | <input type="checkbox"/> Louisiana | <input type="checkbox"/> Oklahoma |
| <input type="checkbox"/> Arizona | <input type="checkbox"/> Maine | <input type="checkbox"/> Oregon |
| <input type="checkbox"/> Arkansas * | <input type="checkbox"/> Maryland | <input type="checkbox"/> Pennsylvania |
| <input type="checkbox"/> California | <input type="checkbox"/> Massachusetts | <input type="checkbox"/> Puerto Rico |
| <input type="checkbox"/> Colorado | <input type="checkbox"/> Michigan | <input type="checkbox"/> Rhode Island |
| <input type="checkbox"/> Connecticut | <input type="checkbox"/> Minnesota | <input type="checkbox"/> South Carolina * |
| <input type="checkbox"/> Delaware | <input type="checkbox"/> Mississippi | <input type="checkbox"/> South Dakota |
| <input type="checkbox"/> District of Columbia | <input type="checkbox"/> Missouri | <input type="checkbox"/> Tennessee |
| <input type="checkbox"/> Florida | <input type="checkbox"/> Montana | <input type="checkbox"/> Texas |
| <input type="checkbox"/> Georgia | <input type="checkbox"/> Nebraska * | <input type="checkbox"/> Utah |
| <input type="checkbox"/> Hawaii | <input type="checkbox"/> Nevada | <input type="checkbox"/> Vermont |
| <input type="checkbox"/> Idaho | <input type="checkbox"/> New Hampshire | <input type="checkbox"/> Virginia |
| <input type="checkbox"/> Illinois | <input type="checkbox"/> New Jersey | <input type="checkbox"/> Washington |
| <input type="checkbox"/> Indiana | <input type="checkbox"/> New Mexico | <input type="checkbox"/> West Virginia |
| <input type="checkbox"/> Iowa * | <input type="checkbox"/> North Carolina | <input type="checkbox"/> Wisconsin |
| <input type="checkbox"/> Kansas | <input type="checkbox"/> North Dakota | <input type="checkbox"/> Wyoming |
| <input type="checkbox"/> Kentucky | <input type="checkbox"/> Ohio | |

Cancel

Next step

Step 4c: Final Exam

If you clicked on the "Yes, I want to apply for CE credits" button, select the box next to the state(s) for which you would like to receive credit. Then click the "Next Step" button.

Credit selection

Step 2 of 6: Enter your license information

| State | Credits | Cost | License number | License expiration mm/dd/yyyy |
|-----------|---------|---------|----------------------|-------------------------------|
| Wisconsin | 6 | \$30.00 | <input type="text"/> | <input type="text"/> |

Previous step

Next step

Step 4d: Final Exam

Enter your License number and License expiration date. Then click the "Next Step" button.

Credit selection

Step 3 of 6: Attestation 1 of 1

PLEASE NOTE: STUDENTS MUST SUBMIT THE WI PERSONAL RESPONSIBILITY FORM DUE TO COVID-19

Attestation Statement

By downloading the following agreement(s) and proceeding to the exam, you affirm that you personally completed the course. Further, you affirm that the course examination must be completed without assistance from any outside source or individual, or the use of any study or reference materials and you understand that a violation of such standards shall result in the loss of course credit.

Student Attestation Requirements: Prior to launching the exam the student must agree to the below attestation and print out the Continuing Education Attestation of Personal Responsibility Form by selecting the "WI Personal Responsibility Form" link. Upon completion of your exam, the student must complete, sign and return the Personal Responsibility Form within 7 days of exam completion for credits to be awarded.

PLEASE NOTE: Please note your credits will not be processed until we have received the signed Personal Responsibility Form. It is very important that this form is submitted immediately after the completion of the exam because it could make a difference if your license is due to expire.

I agree

Previous step

Next step

Step 4e: Final Exam

After reading the Attestation Statement, click the box next to "I agree". Then click the "Next Step" button.

Credit selection

Step 3 of 6: Complete

You have agreed to all of the attestations. Please proceed to the next step.

Previous step

Next step

Step 4g: Final Exam

When you have agreed to all necessary attestation statements, click the "Next Step" button.

Credit selection

Step 4 of 6: Required documents

You must **download** all required documents before proceeding.

✔ Wisconsin - No document

Previous step

Next step

Step 4f: Final Exam

Please download and print any required documents. Once you have done so, you will be able to click on the "Next Step" button.

Credit selection

Step 4 of 6: Required documents

You must download all required documents before proceeding.

✔ Wisconsin - No document

Previous step

Next step

If your state requires a monitoring affidavit, please note your **date of completion** will be the date that your monitor affidavit is received. If you take the exam without a monitor present, you will not receive CE credits and will have to retake the exam with a monitor present.

Credit selection

Step 5 of 6: Final exam

You must complete the final exam before you can purchase the selected CE credits. Please use the link below to proceed.

*Please note, those who have already completed the final exam, must retake the exam in order to purchase CE credits. This only applies to purchasing credits for states that require monitoring affidavit.

2021 - Final Exam

Previous step

Next step

Step 4h: Final Exam

Click the 2021 Final Exam link to continue to the Final Exam.

Final Exam

The Final Exam consists of **fifty (50)** randomly selected questions from **all five (5) Parts** of the training modules. You must achieve a **ninety percent (90%)** passing grade for successful completion.

You will have the opportunity to take the Final Exam **three (3) times as part of your enrollment package**. If you fail the Final Exam three (3) times, you will be required to re-enroll and purchase a new enrollment package. Upon re-enrollment, you will have to repeat the required training modules before gaining access to the Final Exam again. Please be aware that some companies do not accept exam retakes included in the initial enrollment package. Please contact your carrier before re-purchasing. In addition, some companies may wish to know how many attempts were required to pass the exam. Transcript in the upper navigation.

Each Final Exam attempt/submission must be completed within one **2-hour** sitting. The following scenarios represent attempts/submissions that count against the 3 included in your enrollment package:

- Beginning the Final Exam and allowing the timer to expire will result in an automatic submission
- Clicking the Submit button to submit your answers to the questions

Note:

- Simply closing the Final Exam window does not count as an attempt/submission. If you close the window, your answers will not be saved and you will need to restart the exam.
- If you navigate away from the exam in the same tab/window, the system will remove the attempt and you will have to start over. If your session is still active, close the exam window before starting a fresh attempt. (If you continue with the attempt, this will be marked as a valid exam attempt)
- You should not open multiple tabs/windows on the AHIP training site while taking the exam. Doing so will cause your attempt to remain active and automatically submit your exam after 15 minutes.
- For ADA testing accommodations, please email support@ahipinsuranceeducation.org.
- To protect the integrity of the AHIP Medicare Exam, all exam submissions are final and cannot be released and or redistributed.

If you are a **re-certification user**, it is strongly recommended that you review Parts 1-3 before taking the Final Exam as it covers **all parts of the course** - recommended and required.

If you have not yet opted for CE credits, you can click here to [apply now](#).

Attempts allowed: 3

Attempt now

Step 4i: Final Exam

The final exam consists of fifty (50) randomly selected questions that cover **all five portions** of the training.

Each attempt has a two-hour time limit which a user must be prepared to sit for in a single continuous period.

Click the "Attempt quiz now" button when you are ready to take the final exam.

Credit selection

Step 5 of 6: Final exam

You have completed the final exam and may now purchase CE credits.

2021 - Final Exam

Previous step

Step 5: Purchase CE

If you applied for CE credits, you will see credit selection on the next page. Click the "Next Step" button.

Next step

Credit selection

Step 6 of 6: Finalize credit purchase

You have selected the following credits for purchase.

| State | Credits | Cost |
|-----------|---------|---------|
| Wisconsin | 6 | \$30.00 |

Add or remove credits

Step 5a: Purchase CE

Review the credits you have selected to purchase and click the "Pay for Credits" button.

Pay for credits

| Product Name | Price | Qty | Subtotal |
|-----------------|---------|-----|----------|
| 2021 CE Credits | \$30.00 | 1 | \$30.00 |

Subtotal \$30.00

Grand Total \$30.00

Billing Information

Copy profile information

First Name *

Last Name *

Company

Street Address *

City *

State/Province *

Zip/Postal Code *

Country *

Phone Number *

Please enter more or equal than 10 symbols.

**Step 5b:
Purchase CE**

Complete all of the required sections highlighted with an asterisk (*).

Payment Information

Credit Card (Payflow Link)

Please do not refresh the page until you complete payment.

> Pay with credit or debit card

Card number

Expiration date mm / yy /

CSC

[What is this ?](#)

Pay Now

Step 5b: Purchase CE

After carefully reviewing all fields, click the "Pay Now" button.

< Previous

Medicare Training FWA Certificate

Nondiscrimination Training

Medicare Fraud, Waste, & Abuse

General Compliance

Restricted. Not available unless:

- The activity **Nondiscrimination Training** is complete and passed
- The activity **Medicare Fraud, Waste, & Abuse** is complete and passed

< Previous

Step 6b: Non-Discrimination Training

There is a test at the end of the training. For the Nondiscrimination Final Exam you will have unlimited attempts to achieve a 70% passing score.

You Will Learn

Nondiscrimination Training

You will learn about the following in this module:

- Understand the purpose of Section 1557 of the Affordable Care Act in providing nondiscrimination protections for individuals seeking health care and health insurance coverage
- Identify the entities that must comply with the nondiscrimination protections of Section 1557 of the Affordable Care Act
- Explain the scope of an entity's operations that are subject to Section 1557
- Name the forms of discrimination and the actions prohibited by Section 1557
- Recognize prohibited actions by which covered entities may not engage in
- Understand what constitutes discrimination based on race, color, or national origin
- Explain the protections for immigrants afforded under Section 1557
- Summarize the steps that must be taken to serve individuals with limited English proficiency (LEP)
- Describe the scope of Section 1557 protections against sex discrimination
- Distinguish between prohibited age discrimination and permissible age distinctions
- Summarize the steps that must be taken to serve persons with disabilities
- Identify exceptions to the provisions under Section 1557
- Explain who is responsible for enforcing Section 1557, consequences of violations, and corrective actions

Last modified: Sunday, February 7, 2021, 4:15 PM

Next >

Step 6: Non-Discrimination Training

Once you have achieved a passing score on the Final exam, a green checkmark will appear on the homepage.

This will unlock the next section focused on Nondiscrimination.

Click the link for Nondiscrimination to begin the next section.

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Medicare Training

FWA

Certificate



Nondiscrimination Training



Medicare Fraud, Waste, & Abuse

General Compliance

Restricted Not available unless: The activity **Medicare Fraud, Waste, & Abuse** is complete and passed

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Medicare Fraud, Waste, and Abuse Training

Developed by the
Centers for Medicare & Medicaid Services

Have you completed Combating Medicare Parts C & D Fraud, Waste and Abuse Training through the CMS Medicare Learning Network (MLN)?

If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select NO below to complete the training through AHIP.

Requirements for this Module: Completion of **Combating Medicare Parts C & D Fraud, Waste and Abuse Training and Review Questions**.

Review questions are not counted towards the **Combating Medicare Parts C & D Fraud, Waste and Abuse Final Exam**.

Step 7: Fraud, Waste, & Abuse Final Exam

You will be asked if you need to complete the Combating Medicare Parts C & D Fraud, Waste and Abuse training for the current plan year. If you need to complete the training, click the appropriate response to open the training module. If you have already completed the Combating Medicare Parts C & D Fraud, Waste and Abuse training for the current plan year through CMS site, click the appropriate response and proceed to the Attestation Questionnaire.

To begin the Fraud, Waste, and Abuse Training, click on the Start 1st attempt link. There is a test at the end of the training. You have unlimited attempts to achieve a 70% passing score.

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FWA: Final Exam

This is your Final Exam. This assessment asks you 10 questions about Medicare Parts C and D Fraud, Waste, and Abuse (FWA). It should take about 10 minutes to complete. Click on Submit all and finish. You will need a passing score of 70%.

Grading method: Highest grade

Attempt now

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Medicare Training FWA Certificate

Nondiscrimination Training

Medicare Fraud, Waste, & Abuse

General Compliance

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Step 8: General Compliance Training

Begin the Medicare Parts C and D General Compliance training after you have completed the Fraud, Waste, and Abuse training. The link to the Compliance Training will be unlocked. Click on the link to begin.

You will be asked if you need to complete Medicare Parts C and D General Compliance training. If you need to complete the training click the appropriate response to open the training module. If you have already completed Medicare Parts C and D General Compliance training for the current plan year through CMS site, click the appropriate response and proceed to the Attestation Questionnaire.

Medicare General Compliance Training

General Compliance Training

Developed by the
Centers for Medicare & Medicaid Services

Have you completed Medicare Parts C & D General Compliance Training through the CMS Medicare Learning Network (MLN)?

If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select NO below to complete the training through AHIP.

Requirements for this Module: Completion of Medicare Parts C & D General Compliance Training and Review Questions. Review questions are not counted towards the Medicare Parts C & D General Compliance Final Exam.

Yes No

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2021 Compliance: Final Exam

This is your Final Exam. This assessment asks you 10 questions about Medicare Parts C and D compliance programs. It should take about 10 minutes to complete. You will need a passing score of **70%**.

Grading method: Highest grade

Attempt now

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Step 8: General Compliance Training

To start the Compliance Training, click on the Medicare Parts C & D General Compliance Training link.

Click on the Start first attempt button. This will take you into the training.

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Medicare Training FWA Certificate

Congratulations! You have completed the "FWA" portion of this course.

You can now move on to the "Certificate" portion. You can navigate there by clicking the "Certificate" tab in the menu at the top of the page or by clicking the button below.

Continue to Certificate

Step 9: Completion

Click, "Continue to Certificate," to access your certificate of completion for AHIP's Medicare Training.

Nondiscrimination Training

Medicare Fraud, Waste, & Abuse

General Compliance

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Certificate

1 / 1 100%



Joe John

has successfully completed the course

2021 Medicare + Fraud, Waste and Abuse Training

Completion Date: March 24, 2021

ID Code: 30396858C

Gregory F. Dean
Vice President, Insurance Education
America's Health Insurance Plans

Step 9: Completion

Choose to save or print your certificate

- XYZ Health (Transmit)

**Step 10:
Transmitting**

Click, "Transmit," to the right of "XYZ Health" to transmit your certificate