

Partners,

It's that time of year again – and Humana's 2024 MAPD/PDP recertification is now available to access and complete!

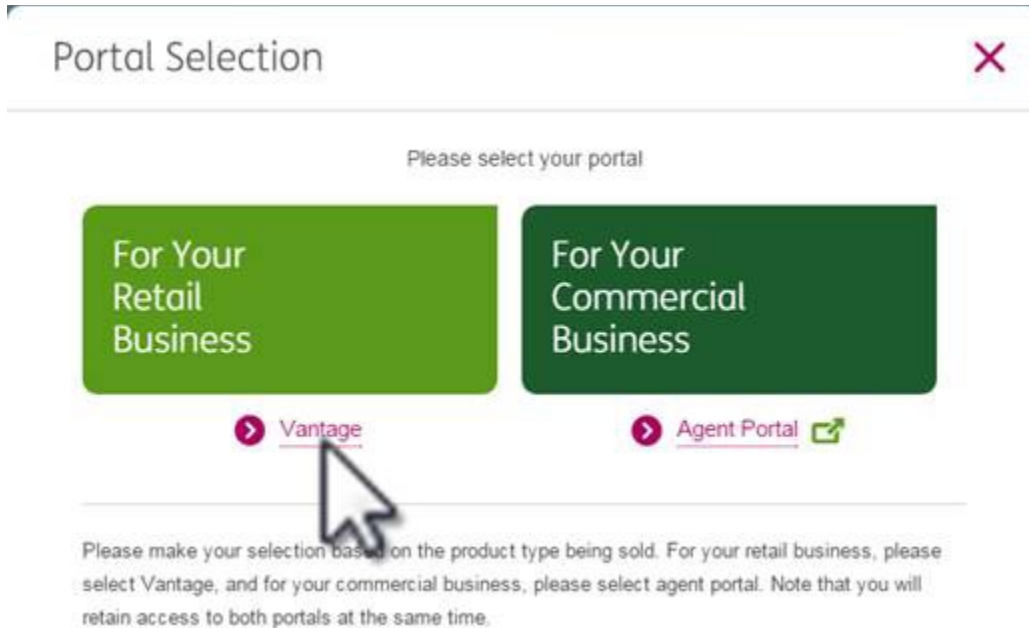
We have great news to share: **This year's course is easier to complete than ever before!!**

Check out these changes we've made to the certification process to improve the agent experience:

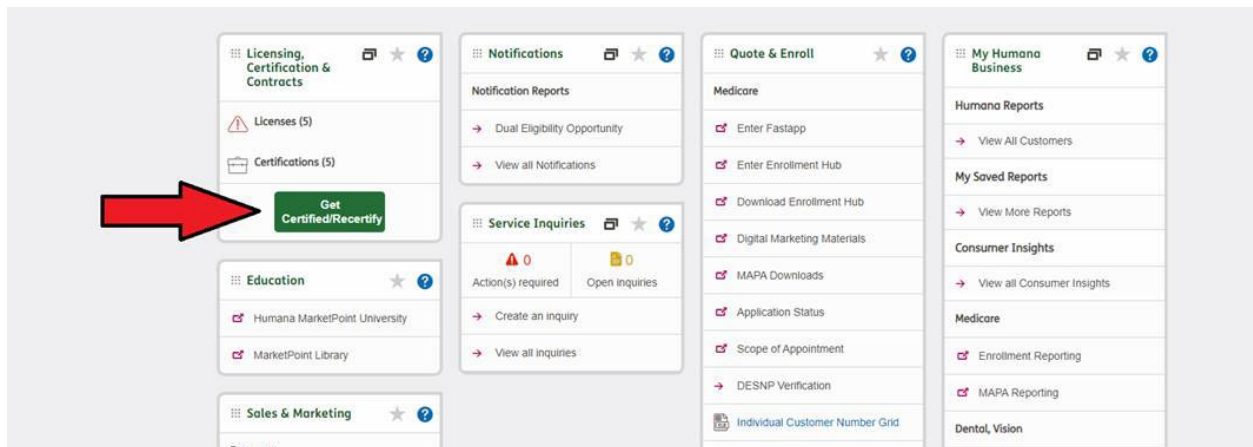
- We've made it easier to locate and begin the Certification Course
- We've **Eliminated the Humana 20 question Exam**
- We've increased the number of allowable attempts to pass AHIP **to 6 attempts**
- We've **consolidated the MAPD and PDP trainings into one training**. All certified agents will have access to sell both MAPD and PDP!
- We've added NABIP (National Association of Benefits and Insurance Professionals) Medicare Training as an Alternative to AHIP
 - **Keep in Mind that Although Lower Cost, NABIP is Not as Widely Accepted as AHIP. Please Review the Accepted Training Requirements for All Carriers You are Wanting to Certify With Before Choosing the NABIP Option, as the NABIP Option May not be Accepted with Certain Carriers.**

Please Follow These Steps to Access and Complete the Training:

1. Sign into www.Humana.com and choose the **Vantage (retail)** page



2. Click on the **“Get Certified / Recertify Button”** as shown below:



3. Click on the **“View”** Button in the Large Pink Box – as shown Below

PY24 Cert/Recert is live!

← PY24 Certification and Recertification is live beginning Tuesday, June 27, 2023 at Noon Eastern Time.



4. Choose The Top Course Option Displayed: “Humana’s 2024 MAPD and PDP Recertification for Partner Field Agents – AHIP/NABIP” - Click Enroll



2024 Strategic Alliance and External Partner Agent MAPD Recertification

MarketPoint now offers our Partner agents 2 options for completing the annual CMS Medicare/FWA training requirement. Agents will select which option they prefer between AHIP or NABIP after enrolling in the course. Please review the Introduction to the AHIP/NABIP Medicare Training content in the course for more details.

Should you have any training related needs, please contact ASU with the details at agentsupport@humana.com.

Have a wonderful PY24 AEP!

Please select the course that aligns with your Sales Type:

- **Partner Field Agent**
- OR
- **Strategic Alliance Telesales**

Training Requirement 0% Complete



Humana's 2024 MAPD and PDP Recertification for Partner Field Agents - AHIP/NABIP

[Details →](#)



[Enroll →](#)



Humana's 2024 MAPD and PDP Recertification for Strategic Alliance Telesales Agents - AHIP/NABIP

[Details →](#)

[Enroll →](#)



[Home](#)
[Certification & Courses](#)
[Completed Training](#)

[Recently Viewed](#)
[Events Calendar](#)
[Topics](#)

[Browser Checker](#)
[About Us](#)
[Log Out](#)

5. Select “Proceed” on this popup:

✕

This course is for FIELD Sales Agents

This Course is designed to be completed by agents who present Humana Plans in a Face-to-Face manner.

Once enrolled, there is no option to un-enroll or select a different course.

- If you are a Strategic Alliance Telesales Agent, DO NOT proceed with this enrollment. **Click the Go Back button** to enroll in the other course option instead.

Click **Go Back** to return to the Assigned Training page and select the Strategic Alliance Telesales Agent course.

Click **Proceed** to confirm the enrollment for Partner Field Agents.

✕ Go Back

Proceed →

6. Complete **ALL of the Modules** Chronologically from Top to Bottom.

Use the Scroll Bar to Scroll Downward as you Advance Through the Training

Title	Status
Introduction	
Course Outline Tour Video	✓
How to Complete Humana's Recertification	✓
AHIP	
AHIP - Prior to test	✓
Score: 100.0 %	
Introduction to the AHIP Medicare Course	✓
2022 AHIP Medicare Training (Please enter your NPN as your AHIP Username)	◐
Score: .0 %	
AHIP Attestation - After Completion	○
Score: N/A	

You will see **GREEN CIRCLES WITH A CHECKMARK** When a Module is



COMPLETED

You will see a **Half Filled Yellow Circle** When a Module is **Partially**



Completed (Incomplete)

You will see a **Grey Circle** if the **Module Has Not Been Started**



(Incomplete)

YOU MUST SEE GREEN CIRCLES NEXT TO EACH MODULE (TOP TO BOTTOM) IN ORDER TO SUCCESSFULLY COMPLETE THE CERTIFICATION COURSE

7. After completing **ALL OF THE MODULES**, you will be able to Save and Print your completion certificate



Reminder:

Completing SOME of the Modules, or even MOST of the Modules will not result in certification. You must Complete **ALL OF THE MODULES** to become 2024 Medicare Certified.

Please reach out if you need assistance with completing these tasks