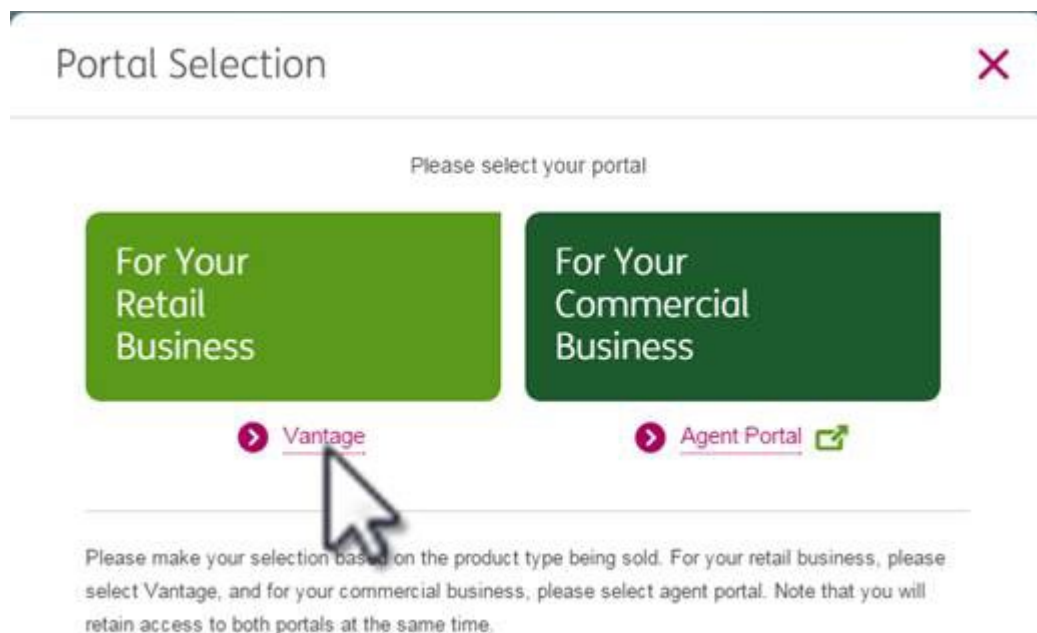


Check out these changes we've made to the certification process to improve the agent experience:

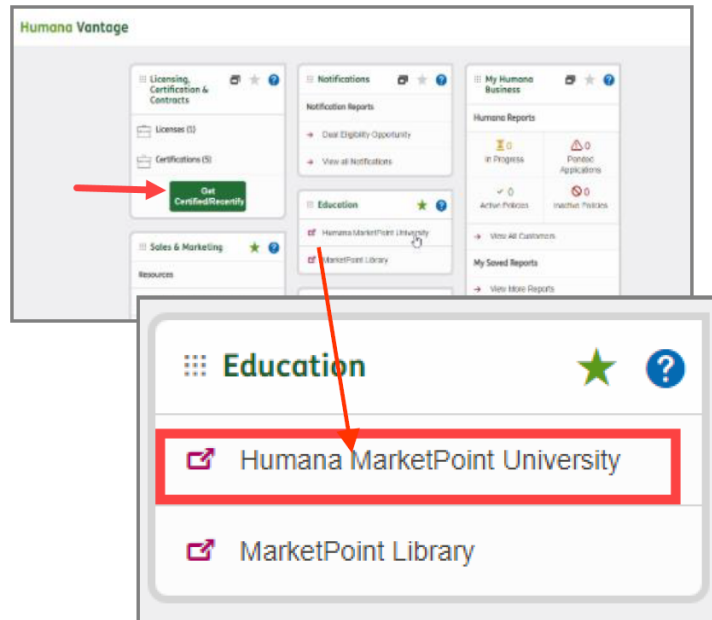
- We've made it easier to locate and begin the Certification Course
- We've **Eliminated the Humana 20 question Exam**
- The new certification will include more trainings like HRA training and the new Centerwell pharmacy consent form.
- We've increased the number of allowable attempts to pass AHIP **to 6 attempts**
- We've **consolidated the MAPD and PDP trainings into one training**. All certified agents will have access to sell both MAPD and PDP
- We've added NABIP (National Association of Benefits and Insurance Professionals) Medicare Training as an Alternative to AHIP
  - **Keep in Mind that Although Lower Cost, NABIP is Not as Widely Accepted as AHIP. Please Review the Accepted Training Requirements for All Carriers You are Wanting to Certify With Before Choosing the NABIP Option, as the NABIP Option May not be Accepted with Certain Carriers.**

Please Follow These Steps to Access and Complete the Training:

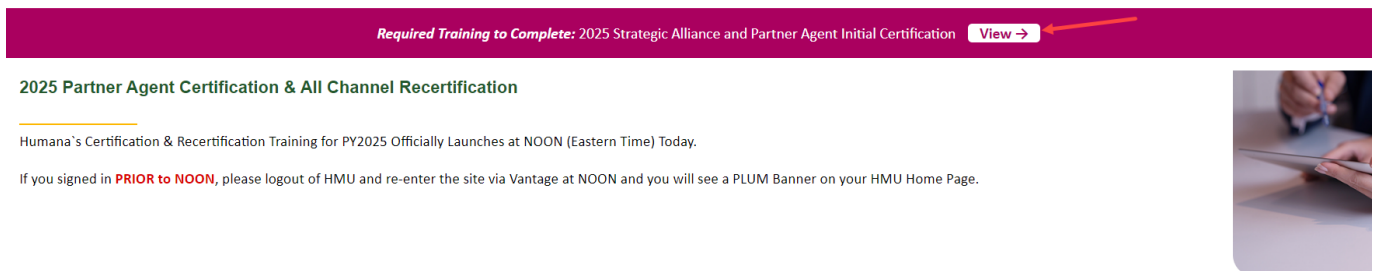
1. Sign into [www.Humana.com](http://www.Humana.com) and choose the Vantage (retail) Page



2. Click on the “Get Certified / Recertify Button” OR Click the Humana MarketPoint University link on the EDUCATION Tile as shown below:



3. Click on the “View” Button on the PLUM Banner, as shown below:



#### 4. Click ENROLL next to the course title in the Assigned Training.

Assigned Certification and Other Required Training

### 2025 Strategic Alliance and Partner Agent Initial Certification

MarketPoint now offers our Partner agents 2 options for completing the annual CMS Medicare/FWA training requirements.

Agents will select which option they prefer between AHIP or NABIP after enrolling in the course.  
Please review the Introduction to the AHIP/NABIP Medicare Training content in the course for more details.

Should you have any training related needs or questions, please contact ASU with the details at agentsupport@humana.com.

Have a wonderful PY25 AEP!

Training Requirement 0% Complete

Humana Partner and Strategic Alliance Agent 2025 MA/PDP Certification - AHIP/NABIP

Details --> Enroll -->

#### 5. Complete **ALL of the Modules** Chronologically from Top to Bottom.

Use the Scroll Bar to navigate through the modules as you Advance Through the Training

Title	Status
<b>Welcome to Humana's MAPD and PDP Certification</b> <a href="#">Welcome to Humana's MAPD/PDP Certification</a>	<input checked="" type="radio"/>
<b>AHIP or NABIP:</b> Please select either AHIP or NABIP below to begin the training or to transfer over your score. After a PASSING SCORE for AHIP or NABIP is received, please complete the Post-Completion Attestation for that option and then proceed to the Sales and Marketing Compliance section in the course.	
Introduction to the AHIP/NABIP Medicare Training Score N/A	<input type="radio"/>
AHIP/NABIP Pre-Training Attestation Score N/A	<input type="radio"/>
2025 AHIP - Medicare/FWA Training (Please enter your NPN as your AHIP Username) Score N/A	<input type="radio"/>
AHIP Post-Completion Attestation Score N/A	<input type="radio"/>
2025 NABIP - Medicare/FWA Training (for agents who prefer NOT to complete AHIP) Score N/A	<input type="radio"/>
NABIP Post-Completion Attestation Score N/A	<input type="radio"/>
<b>Humana Sales and Marketing Compliance Information</b>	
Retail Sales Ethics and Compliance Training - 2025 Score N/A	<input type="radio"/>

You will see a **GREEN CIRCLE WITH A CHECKMARK** next to COMPLETED Modules:



You will see a **Half Filled Yellow Circle** next to an INCOMPLETE Module:



You will see a **Grey Circle** next to a Module that has NOT been started:



**YOU MUST SEE GREEN CIRCLES NEXT TO EACH MODULE (TOP TO BOTTOM) IN ORDER TO SUCCESSFULLY COMPLETE THE ENTIRE COURSE**

6. After completing **ALL OF THE MODULES**, you will be able to Save and Print your Certificate of Completion

