Exiting Plan Letters

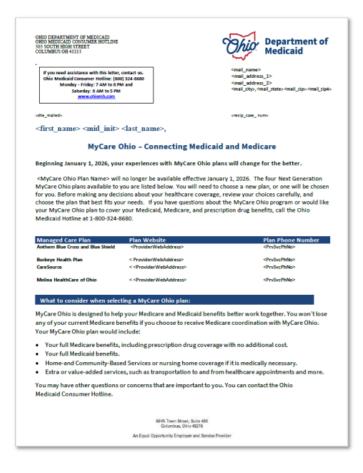
Preview of the letters being sent by the Ohio Department of Medicaid.

What is it?

These letters inform members enrolled in exiting plans that they need to enroll in a new Next Generation MyCare Ohio plan and share information to help members enroll and choose a plan.

Key Features

- Contact information
 - Ohio Medicaid Consumer Hotline.
 - Medicare.
 - MyCare Ohio Ombudsman.
 - The Ohio Senior Health Insurance Information Program (OSHIIP).
- Next Generation MyCare plan information.
- Plan selection considerations.



Where to get additional information:

- If you want to change your MyCare Ohio plan, or have questions about Ohio Medicaid, call the Ohio Medicaid Consumer Hotline at 800-324-8680 (TTY 711) Monday through Friday, 7 a.m.-8 p.m. and Saturdays, 8 a.m.-5 p.m. ET, or visit yown.ohiomb.com.
- If you have questions about Medicare, you can call 800-MEDICARE (800-633-4227) 24 hours a day, seven days a week or visit http://www.medicare.gov. TTY users should call 877-486-2048.
- The Office of the State Long-term Care Ombudsman advocates for consumers receiving long-term
 services and support. For MyCare Ohio members, help with concerns about any aspect of care is
 available through the MyCare Ohio Ombudsman. Help is available to gather information about your
 options, protect rights and file complaints or appeals with any health plan. Contact an ombudsman by
 calling 800-282-1206 (TTY Ohio Relay Service: 800-750-0750), Monday through Friday 8 a.m.- 5 p.m. You
 can also contact an ombudsman by emailing MyCareOmbudsman@age.ohio.gog.
- The Ohio Senior Health Insurance Information Program (OSHIIP) provides free, objective information about Medicare plans available to you. Contact OSHIIP by calling (800) 686-1578, Monday through Friday 8 a.m. to 5 p.m. You can also contact OSHIIP by emailing OSHIIPmail@insurance.ohio.gov.

2 of 2