

To better help your success, Integrity offers specialized support where you can provide feedback, request feature enhancements, receive technical support, or escalate high priority concerns or critical outages when needed.

Live Chat Feature

Make this your first step when you need to resolve an issue or or get a question answered about IntegrityCONNECT. To start:

1. Click the **Live Chat** button at the bottom-right corner of your dashboard.
2. Select the category you need help with. A chat message will appear, asking you to confirm the Integrity Partner Agency (FMO) or upline you're affiliated with.
3. Enter the name of your FMO or upline.
4. You can now ask your question or choose from one of the prepopulated options.

Chats are typically answered within two minutes during the hours listed below:

Hours of Operation

Mon – Fri: 8 AM – 6 PM (CT)

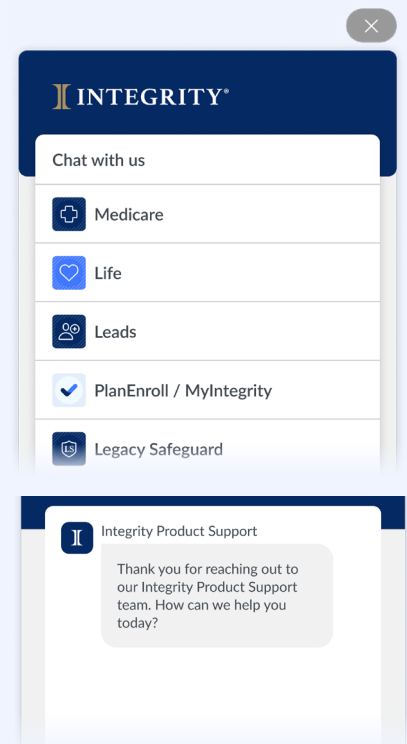
Sat: 8 AM – 12 PM (CT)

Closed for most major Federal holidays.

For Non-Urgent Inquiries or Feedback

Access the Help Center phone line or support email address by clicking **Contact Support**.

 **Live Chat**



Need Help? For professional assistance
[Contact Support →](#)

Phone: **888-818-3760**

Email: Support@Clients.Integrity.com